



Sandcastle Waterpark

Safety Guidelines for Guests with Disabilities

These guidelines have been set as an outline for the overall safety of guests with disabilities and are not exhaustive. Due to the nature of slides in general and the water element, we must deal with each situation individually and ask that you contact our Safety Hotline on 01253 340721 prior to your arrival or contact a member of staff when you arrive to discuss your requirements. We also ask that you refer to our Safety Leaflet which stipulates general safety for the Waterpark.



Interactive adventure play area featuring 25 interactive games including water jets, cannons and blasters and a giant tipping coconut which cascades over 600 gallons of water over you!

CARRIBEAN STORM TREEHOUSE:

This attraction is partly accessible for guests in wheelchairs access to the lower level and coconut splash area is accessible via a ramp when utilising the pool accessible wheelchair. The upper level of this attraction is via a number of steps.

This is an intense thrill water slide, due to its nature this slide is not suitable for pregnant women, persons with spinal problems and anyone with disembarations, this is due to the slide taking your body in several different directions.

Access to this slide is restricted to guests in wheelchairs as a number of steps must be negotiated to get to the top of the slide.

DUELLING DRAGONS:



Wet, wild and white knuckle, these slides are fast and furious! You've got to be big, brave and perhaps a little barmy to ride these brutes!

A high level of swimming ability is also required as the exit of the slide enters a 1m deep splash pool.



our rock based fort is located within the Shimmering Shallows and has water cannons and mini slides for little soldiers to enjoy a load of watery fun!

FORT RIPTIDE

This slide is only suitable for our younger guests due to its size. We request parental supervision on this slide. This slide is not suitable for guests in wheelchairs as access to the top deck is via a number of steps.



Aye there landlubbers! our marooned galleon is grounded in the Shimmering Shallows where water jets and cannons offer hours of wet deck fun.

HMS THUNDERSPLASH

This slide is only suitable for our younger guests due to its size. We request parental supervision on this slide. This slide is not suitable for guests in wheelchairs as access to the top deck is via a number of steps.



The world's longest indoor rollercoaster waterslide! The ultimate white knuckle rollercoaster waterslide, totalling 250 metres in length. Water injection technology propels raft riders at high speeds up steep inclines and down great chasms, the monster slide snakes it's way out onto the Promenade before crashing back in again! The Master-blaster is also the world's first uphill water rollercoaster!

MASTERBLASTER – YOU REQUIRE A HYPERZONE WRISTBAND TO RIDE THIS SLIDE:

This is an intense thrill water slide, due to its nature this slide is not suitable for pregnant women, anyone with spinal problems and anyone with disembarkations this is due to the slide taking your body in several different directions. Sliders must have use of upper and lower body to slide.

Access to this slide is restricted to guests in wheelchairs as a number of steps must be negotiated to get to the top of the slide.

If evacuation is necessary you will be take through the Caribbean Storm Treehouse and a number of steps must be negotiated.

Further age, height and weight restrictions apply on this slide please see the general safety leaflet for details.

SHIMMERIN SHALLOWS

This area of the waterpark is accessible for guests in wheelchairs utilising the pool accessible wheel chair.

The water depth ranges from 0m-1.1m which is suitable for all levels of swimming ability.



Here's a sleepy lagoon haven for our smaller guests! The Shimmering Shallows are a safe harbour for little mermaids and pint sized pirates everywhere.



The first indoor white-knuckle sidewinder in the world! This vertical drop thrill ride lets gravity take it's course. Riders are tipped off the edge of a steep ravine into a giant U-shaped runway. The raft drop dramatically before seemingly soaring off the far edge!

SIDEWINDER – YOU REQUIRE A HYPERZONE WRISTBAND TO RIDE THIS SLIDE:

This is an intense thrill water slide, due to its nature this slide is not suitable for pregnant women, anyone with spinal problems and persons with certain disembarkations, this is due to the slide taking your body in several different directions. Sliders must have use of upper and lower to slide.

Access to this slide is restricted to guests in wheelchairs as a number of steps must be negotiated to get to the top of the slide.

Further age, height and weight restrictions apply on this slide please see the general safety leaflet for details.

THUNDERFALLS WATER SLIDES

Due to the nature of these slides we advise that they are not suitable for pregnant women, anyone with spinal problems and persons with certain disembarkations, this is due to the slides taking your body in several different directions.

Access to these slides is restricted to guests in wheelchairs as a number of steps must be negotiated to get to the top of each the slides.

A high level of swimming ability is also required as the exit of the slide enters a 1m deep splash pool.



Check out the dizzy heights of these giant falls thrills and spills at every turn!



You'll find TreeTops Water Chutes nestling in the shadows of the giant Caribbean Storm Treehouse. These gentle undulating slopes are family friendly slides where three riders can race simultaneously.

TREETOPS WATER CHUTES

Due to the nature of these slides we advise that they are not suitable for pregnant women, anyone with spinal problems and persons with certain disabilities this is due to the slides taking your body in several different directions. Access to these slides is restricted to guests in wheelchairs as a number of steps must be negotiated to get to the top of each the slides.

TYPHOON LAGOON

Access to this area of the waterpark is available for guests in wheelchairs providing they use the pool accessible wheelchair.

This area of the waterpark is accessible to guests of all swimming abilities as the depth varies from 0m-1.8m.

Waves are run every 30 minutes and we advise that weak or non swimmers remain in the shallows at this time. An announcement will be made prior to the waves being turned on. Lifeguards will move posts and become much more prominent around the deep end of the pool – this may be used a sign for those who are aurally impaired.



Listen out for the Hawaii Five-O theme tune and head for the supersized wave pool high fun at high tide!



A brilliant family favourite! our recently installed lazy river will do the hard work as you lie back and enjoy the gentle meandering rolling river, but watch out there are some watery surprises in store along the way!

USHI GUSHI

Access to this area of the waterpark is available to guests in wheelchairs utilising the pool accessible wheelchair.

Some swimming ability is required as the water depth is 1m.

AZTEC FALLS – YOU REQUIRE A HYPERZONE WRISTBAND TO RIDE THIS SLIDE:

This is an intense thrill water slide, due to its nature this slide is not suitable for pregnant women, anyone with spinal problems and persons with certain disembarkations, this is due to the slide taking your body in several different directions. Sliders must have use of upper and lower to slide.

Access to this slide is restricted to guests in wheelchairs as a number of steps must be negotiated to get to the top of the slide. Further age, height and weight restrictions apply on this slide please see the general safety leaflet for details.



Enter the temple of AZTEC FALLS and be prepared to drop into a steep, black chute followed by an electrifying chasm and then descend into a corkscrew exit.



New for 2012. Hold onto your maff tight as you zoom head first down 360 loops and back to back turns.



MONTAZOOMA – YOU REQUIRE A HYPERZONE WRISTBAND TO RIDE THIS SLIDE:

This is an intense thrill water slide, due to its nature this slide is not suitable for pregnant women, anyone with spinal problems and persons with certain disembarkations, this is due to the slide taking your body in several different directions. Sliders must have use of upper and lower to slide.

Access to this slide is restricted to guests in wheelchairs as a number of steps must be negotiated to get to the top of the slide.

Further age, height and weight

restrictions apply on this slide please see the general safety leaflet for details.

SAUNA/STEAM/ICE ZONE – YOU MUST BE OVER 18 AND REQUIRE A HYPERZONE WRISTBAND TO USE THESE FACILITIES:

There are full user instructions available at the entrance to these facilities. If you require any further assistance, please ask a member of staff.

You should not use the Sauna or Steam Room if you:

- Suffer from heart disease or circulatory problems, high or low blood pressure, or from any condition, which may affect your reaction to heat.
- Are suffering from infectious skin diseases, sores or wounds.
- Are suffering from an illness causing an inability to perspire.
- Are taking anticoagulants, antihistamines, vasoconstrictors, vasodilators, stimulants, hypnotics, narcotics or tranquillisers or any other medications whatsoever which makes you unsure as to the advisability of using sauna or steam room.
- Have had a heavy meal within one and a half hours.
- Have consumed alcohol within one and a half hours.
- Have recently exercised. Time should be allowed to enable body temperature to return to normal levels.
- Suffer from any condition whatsoever which makes you unsure as to the advisability of using our sauna or steam room.

Guests in wheelchairs should speak to a member of staff about transferring into one of our pool accessible wheelchairs if they wish to use these facilities.

